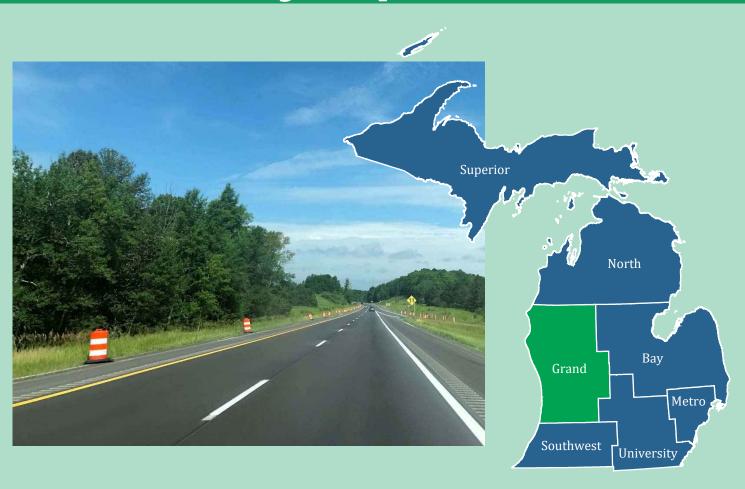


# 2018 Freeway Congestion & Reliability Report



Chapter 3
GRAND REGION SUMMARY



#### **PROLOGUE**

Since 2014, the Michigan Department of Transportation (MDOT) has used probe vehicle data to create an annual Freeway Congestion and Reliability Report. The probe vehicle data is collected anonymously from GPS enabled devices and in-vehicle telematics to provide real time speeds on roadways nationwide. Probe vehicles provide an enormous amount of data which can be difficult to manage, maintain, and analyze. The University of Maryland Center for Advanced Transportation Technology (CATT) Lab developed a visual analytics platform called the Regional Integrated Transportation Information System, or RITIS. This tool allows MDOT to monitor speeds, incidents, weather, special events, and many other data sources. Using the RITIS platform, data was downloaded, processed, and compiled into a report summarizing all freeway routes in Michigan.

This report is composed of eight chapters. The first chapter summarizes performance measures and statewide metrics. The remaining seven chapters use those performance metrics to characterize congestion in each of MDOT's seven regions. This document is for internal use to help MDOT regions, Transportation Service Centers (TSC), and planners understand how Michigan freeways are operating over time, as well as where potential improvement projects may be necessary. This report is typically used as a starting point for more detailed analysis incorporating additional probe data, as well as other MDOT resources. If your area has plans to share this information externally, please contact the Congestion and Reliability Unit to ensure the correct measures are being used.

The report was prepared by the Wayne State University Transportation Research Group under the guidance of the Congestion and Reliability Unit at MDOT. Please contact the Congestion and Reliability Unit if you have any questions/comments or would like to have the actual data for further analysis.

#### **ACKNOWLEDGEMENTS**



Jason Firman – Congestion and Reliability Manager Lee Nederveld – Operations Engineer John Engle – Operations Engineer Kayla Smith – Student Assistant Peggy Johnson – Departmental Analyst



Jenna Kirsch – Graduate Research Assistant Steve Remias – Assistant Professor





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# INTRODUCTION

The purpose of this document is to provide a performance overview of Michigan freeways. Using probe vehicle data and systematic performance measures, a series of visualizations were created for each region in the state. Chapter 3 of this report provides an overview of the Grand Region. Grand Region is made up of 13 counties and contains the cities of Grand Rapids and Rockford. Five freeways are analyzed in the section below.

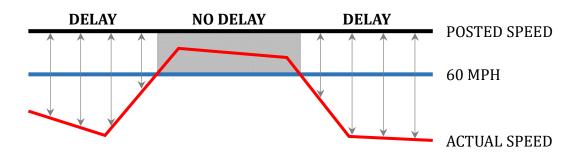




#### PERFORMANCE MEASURES DEFINITIONS

The probe data alone provides representative speeds on predefined segments of roadway every minute. Although this data is rich, it provides limited use to engineers and practitioners without well-defined aggregation techniques. Performance measures are growing in the transportation arena to better monitor traffic conditions, improve traveler information, and identify congested areas with the aim of improving operations on roadways. A summary of the performance measures used in this report can be seen in Table 1.

The goal of these performance measures is to quantify the congestion, delay, and reliability of the freeway network in Michigan. Numerous metrics were used in this report to quantify the performance of the road network, including a new delay index. Delay is quantified when the speed drops below 60 MPH, which is at least 10 MPH lower than the posted speed limit for the freeways (Figure 1). On segments with a speed limit of 55 MPH, delay is calculated when speed falls below that threshold. The delay index presented in this report represents the total delay on each segment if one vehicle were to drive that segment every ten minutes. The lower the value, the better the freeway segment is operating. The other element of interest is reliability. Reliability is a measure of the consistency of a travel time on a roadway. A roadway that has the same travel time every day is said to be reliable, whereas a roadway that has varying travel times is said to be unreliable. MDOT's goal is to provide reliable travel times with minimal delay. This is done through roadway improvement projects which can include additional lanes, pavement improvements, and intelligent transportation systems. These projects can reduce the travel time and also improve the travel time reliability. An example of this is shown in Figure 2.



**FIGURE 1. Delay Calculation** 





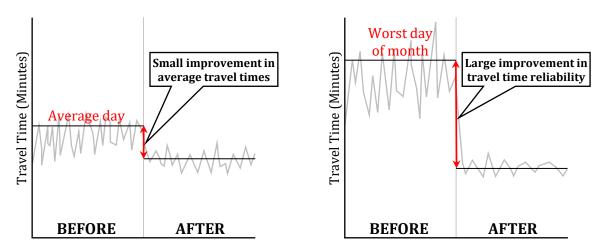


FIGURE 2. Travel Time Average and Reliability Improvements





**TABLE 1. Performance Measures of Interest** 

PERFORMANCE MEASURE	Description
DELAY	Delay is calculated by taking the difference between actual speeds when they fall below 60 MPH and the posted speed limit. This is to take out the delay caused by the lower average speeds from commercial vehicles.
DELAY INDEX	Delay index is calculated by adding the delay if a probe vehicle drove every segment of roadway once every ten minutes. This value is then divided by the length of the roadway segment. This allows users to make comparisons between varying corridors and locate areas that cause the most delay.
MAXIMUM DELAY	Maximum delay is the maximum calculated delay per segment throughout a year.
AVERAGE SPEED	Average speed is determined by calculating the space mean speed of the worst ranked hour in the weekday AM peak (6:00 AM - 9:00 AM) and weekday PM peak (3:00 PM - 7:00 PM) periods for each segment of roadway. This is compared to the space mean speed of the previous five year period for the same hour.
CONGESTION SEVERITY	Congestion severity is calculated based on the worst hourly average speed experienced during the AM or PM peak period per traffic message channel (TMC) segment. A TMC segment is a standard for delivering real-time traffic information. They vary from tenths of a mile long to several miles long.
TRAVEL TIME RELIABILITY	Travel time reliability is a measure of travel time consistency over a period of time. When travel times are unreliable, customers are more likely to experience unexpected delays. Travel times are shown to be reliable when the 95th percentile travel time remains close to the average travel time.
AVERAGE TRAVEL TIME	The amount of time a customer should budget to be on-time on average.
95TH PERCENTILE TRAVEL TIME	The amount of time a customer should budget to be on-time 19 out of 20 days (95% of the time). The $95^{th}$ percentile travel time is also known as the planning time.
LEVEL OF TRAVEL TIME RELIABILITY	Level of travel time reliability (LOTTR) is calculated as the ratio of the 80 <sup>th</sup> percentile travel time to a "normal" travel time (50 <sup>th</sup> percentile). LOTTR measures the consistency and dependability of road segments. The Federal Highway Administration (FHWA) deemed a road segment to be unreliable if its LOTTR value exceeds 1.50.

Note: May  $1^{\rm st}$  through September  $30^{\rm th}$  were used for the summer reliability calculations.





#### PERFORMANCE MEASURES VISUALIZATIONS

Performance measures visualizations provide an easy way to graphically represent the performance metrics listed above. In this report, five main visualizations are used. These five visualizations are explained in detail below.

#### **DELAY INDEX**

Figure 3 is an example of the delay index graph. This figure represents I-96 through Muskegon County in the Grand Region. The delay index visualization displays which months are incurring the most delay, while comparing how delay patterns change from year-to-year. Figure 3 shows the following:

- a) Yearly delay index per mile totals (in minutes).
- b) Delay index per mile (in minutes).
- c) Month of year.
- d) Higher than normal delay index per mile values in December 2017.
- e) A delay index per mile value of over 140 minutes in January 2014.

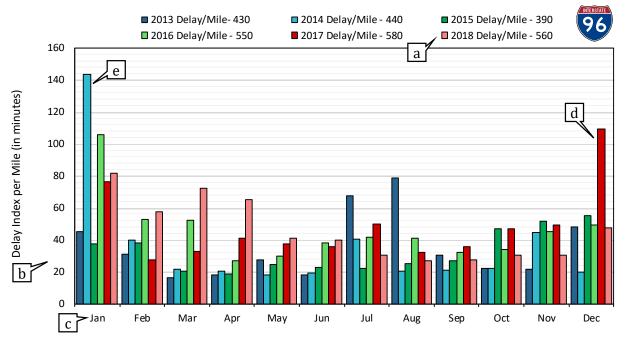


FIGURE 3. Example Delay Index Graph



# AVERAGE SPEED

Figure 4 is an example of the average speed graph. This figure represents westbound I-96 through the Grand Region. This performance metric visualizes the speeds on a given corridor during the AM and PM peak periods, along with a 5-year historical average of those speeds. Average speed graphs can display how morning and evening peak speeds can vary by time and magnitude. The following criteria was used in the making of these graphs:

- a) Only weekdays (Monday Friday) are included in the calculations.
- b) The AM peak hour is the worst ranked hour between 6:00 AM 9:00 AM.
- c) The PM peak hour is the worst ranked hour between 3:00 PM 7:00 PM.
- d) The worst ranked hour is based on the lowest average speed and minimum speed experienced during the peak hours.

#### Figure 4 shows the following:

- a) Legend.
- b) Location of interchanges by exit/mile marker number.
- c) Specific significant interchanges.
- d) Direction of travel.
- e) Average speed in MPH.
- f) Example of low speed area during the PM peak while approaching M-21 interchange.
- g) Example of limited change in speed from year to year and time period to time period.
- h) 2018 AM peak average speed is approximately 68 MPH at Exit 16.
- i) Example of improvement in the current year as compared to the 5-year historical average.



# **AVERAGE SPEED**

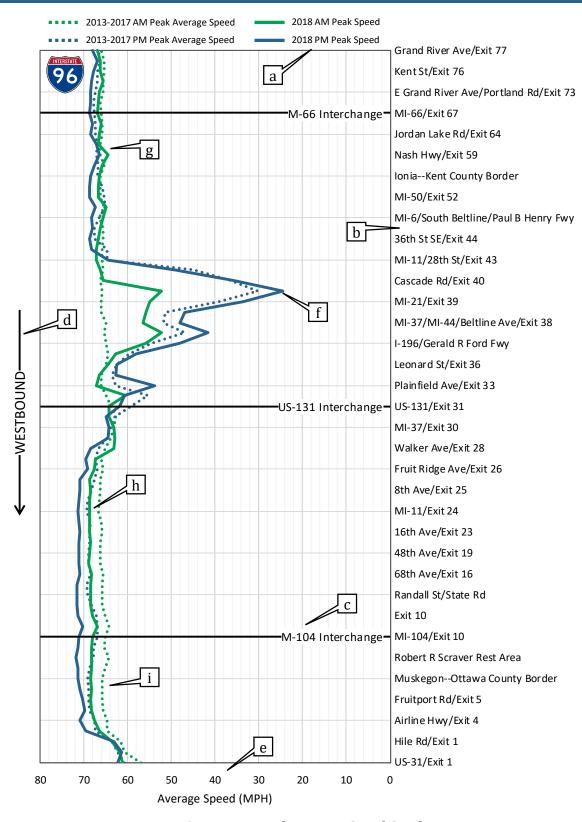


FIGURE 4. Example Average Speed Graph





# **CONGESTION SEVERITY**

Figure 5 shows an example of the congestion severity map. This figure represents Grand Region during the PM peak hour. This performance metric displays the amount of congestion on corridors during AM and PM peak periods by representing speeds in a color gradient. The color gradient consists of three different categories to distinguish severity levels:

- a) Low (≥55 MPH).
- b) Moderate (≥35 MPH & <55 MPH).
- c) Severe (<35 MPH).

Figure 5 shows the following:

- a) Location of no congestion in either direction during the PM peak hour.
- b) High area of congestion due to people traveling in and out of Grand Rapids during evening hours.

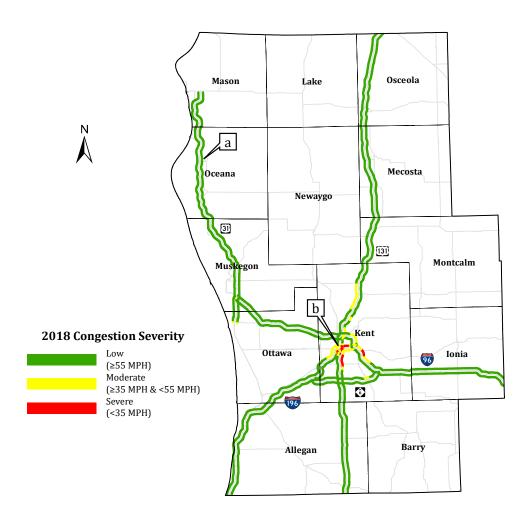


FIGURE 5. Example Congestion Severity Map





#### TRAVEL TIME RELIABILITY

Figure 6 is an example of the travel time reliability graph. This figure represents a portion of eastbound I-96 through the Grand Region. This performance metric displays the reliability of a given corridor over time. A segment is deemed "reliable" when the average and 95<sup>th</sup> percentile travel times are constant. A segment is deemed "unreliable" when the average and 95<sup>th</sup> percentile travel times differ by a large amount of time. Figure 6 shows the following:

- a) The  $95^{th}$  percentile travel time reliability and the average ( $50^{th}$  percentile) travel time reliability.
- b) Amount of time it will take a vehicle to drive the entire corridor in minutes.
- c) Time of day.
- d) Small difference between average and 95th percentile travel times (reliable).
- e) Large difference between average and  $95^{th}$  percentile travel times (unreliable).

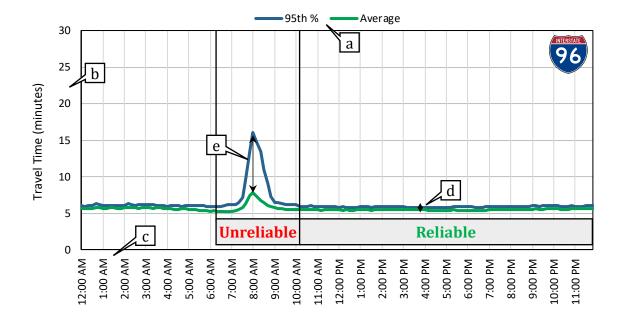


FIGURE 6. Example Travel Time Reliability Graph



#### LEVEL OF TRAVEL TIME RELIABILITY

Figure 7 shows an example of the level of travel time reliability (LOTTR) figure. This figure represents northbound I-96 through the Grand Region. This performance metric displays the consistency and dependability of road segments by analyzing vehicular travel times from day-to-day or across different times of the day. LOTTR is defined as the ratio between the 80th-percentile travel time to the 50th-percentile travel time. In order to determine if a road segment has reliable travel times, LOTTR utilizes a threshold value of 1.50. Therefore, a segment providing a calculated LOTTR value less than 1.50 would claim to have reliable travel times. As delegated by FHWA, the following time periods were used in the making of these graphs:

- Weekdays between 6:00 AM 10:00 AM.
- Weekdays between 10:00 AM 4:00 PM.
- Weekdays between 4:00 PM 8:00 PM.
- Weekends between 6:00 AM 8:00 PM.

#### Figure 7 shows the following:

- a) Legend.
- b) Location of interchanges by exit/mile marker number.
- c) Specific significant interchanges.
- d) Direction of travel.
- e) Level of travel time reliability.
- f) Threshold value of 1.50.
- g) This section of roadway has reliable travel times because the LOTTR values of the four time periods are below 1.50.
- h) Area of unreliable travel times during weekdays between 4:00 PM 8:00 PM (PM peak).



# LEVEL OF TRAVEL TIME RELIABILITY

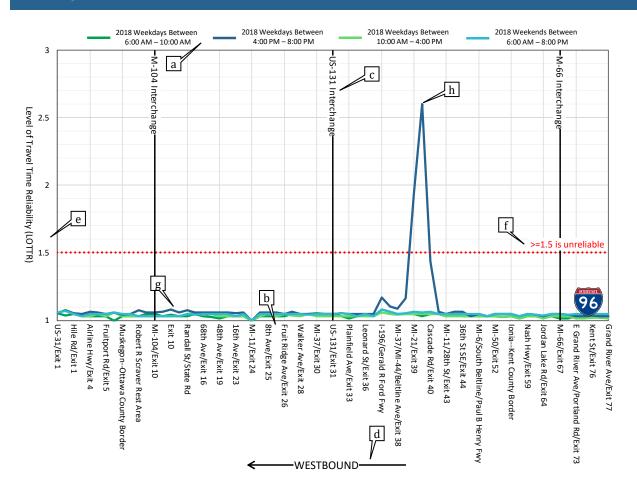


FIGURE 7. Example Level of Travel Time Reliability Figure

Figure 8 shows an example of the level of travel time reliability map. This figure represents Grand Region during weekdays between  $4:00\ PM - 8:00\ PM$ . This performance metric displays the level of travel time reliability on corridors during the four time periods mentioned above. LOTTR is represented in a color gradient that consists of three different categories to distinguish severity levels:

- Low (<1.25 LOTTR).
- Moderate (≥1.25 LOTTR & <1.50 LOTTR).
- Severe (≥1.50 LOTTR).

Figure 8 shows the following:

- a) Most roads have very reliable travel times because the LOTTR values are below 1.25.
- b) Unreliable travel times occur during weekday evenings near Grand Rapids.





# LEVEL OF TRAVEL TIME RELIABILITY

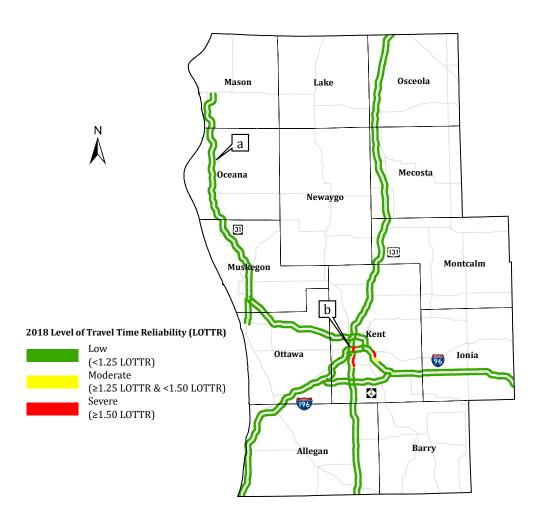


FIGURE 8. Example Level of Travel Time Reliability Map





#### **GRAND REGION: OVERVIEW**

# **GRAND REGION: DELAY INDEX**

The following table ranks the Grand Region freeways based on the delay index. Each freeway segment is presented on a countywide or TSC basis, as appropriate.

**TABLE 2. 2018 Grand Region Delay Index Data** 

Rank	Location (Route, County)	2018 Delay Index per Mile (in minutes)
1	I-196 – Kent County	1,662
2	US-131 – Kent County	1,220
3	I-196 – Ottawa County	602
4	I-96 – Kent County	551
5	I-96 – Muskegon County	550
6	US-31 – Muskegon and Ottawa County	543
7	US-131 – Allegan County	393
8	US-31 - Mason County	373
9	US-131 – Osceola County	350
10	US-31 – Oceana County	323
11	US-131 – Montcalm County	310
12	M-6 – Kent and Ottawa County	298
13	US-131 – Mecosta County	298
14	I-96 – Ottawa County	245
15	I-196 – Allegan County	244
16	I-96 – Ionia County	224



#### **GRAND REGION: CONGESTION SEVERITY**

The following tables display the amount of congestion miles per region that fall into each severity level. Table 3 shows this data during the AM peak and Table 4 shows this data during the PM peak. These tables can be utilized to compare the amount and severity of congestion across all regions. Figures 9-10 represent this information specifically in the Grand Region. Figure 9 shows the congestion severity during the AM peak and Figure 10 shows the congestion severity during the PM peak.

TABLE 3. 2018 Congestion Miles by Severity - AM Peak

Region	Low	Moderate	Severe
Bay	772.9	0.0	0.0
Grand	668.9	36.8	0.0
Metro	405.1	139.9	32.4
North	358.2	0.3	0.0
Southwest	471.0	0.0	0.0
Superior	95.2	0.0	0.0
University	715.8	37.0	3.6
Total	3487.1	214.1	36.1

TABLE 4. 2018 Congestion Miles by Severity - PM Peak

Region	Low	Moderate	Severe
Bay	770.3	2.5	0.0
Grand	658.6	37.6	9.4
Metro	348.7	151.7	77.1
North	358.2	0.3	0.0
Southwest	471.0	0.0	0.0
Superior	95.2	0.0	0.0
University	719.9	24.7	11.8
Total	3422.0	216.9	98.3



# **GRAND REGION: CONGESTION SEVERITY**



FIGURE 9. 2018 Grand Region AM Peak Congestion Severity





# **GRAND REGION: CONGESTION SEVERITY**



FIGURE 10. 2018 Grand Region PM Peak Congestion Severity





The following figures display the level of travel time reliability (LOTTR) based on severity level in the Grand Region. Figures 11-13 display the LOTTR during weekdays between 6:00 - 10:00 AM, 10:00 AM - 4:00 PM, and 4:00 PM - 8:00 PM, respectively. Figure 14 displays the LOTTR during weekends between 6:00 AM - 8:00 PM.

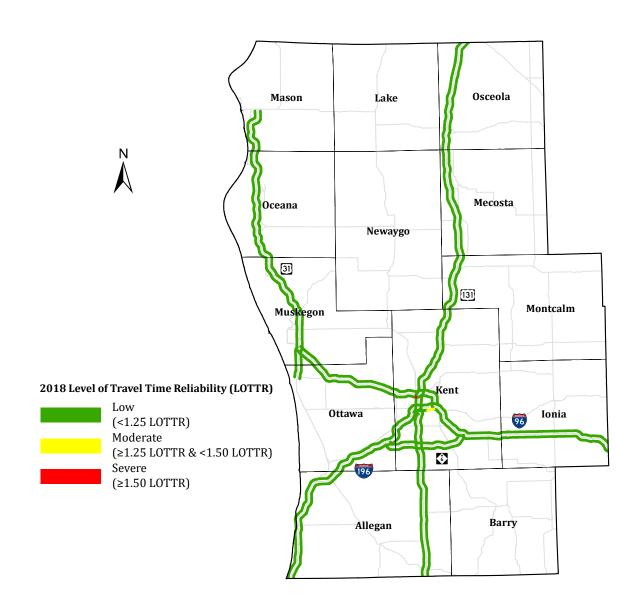


FIGURE 11. 2018 Grand Region Level of Travel Time Reliability (Weekdays between 6:00 AM – 10:00 AM)





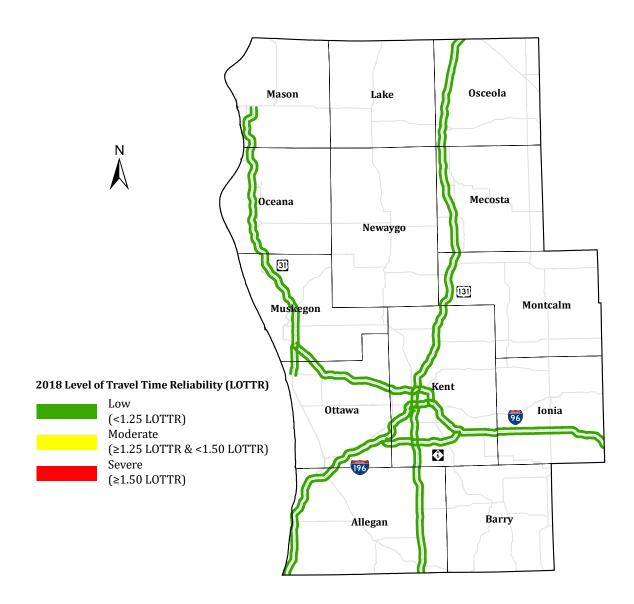


FIGURE 12. 2018 Grand Region Level of Travel Time Reliability (Weekdays between 10:00 AM - 4:00 PM)





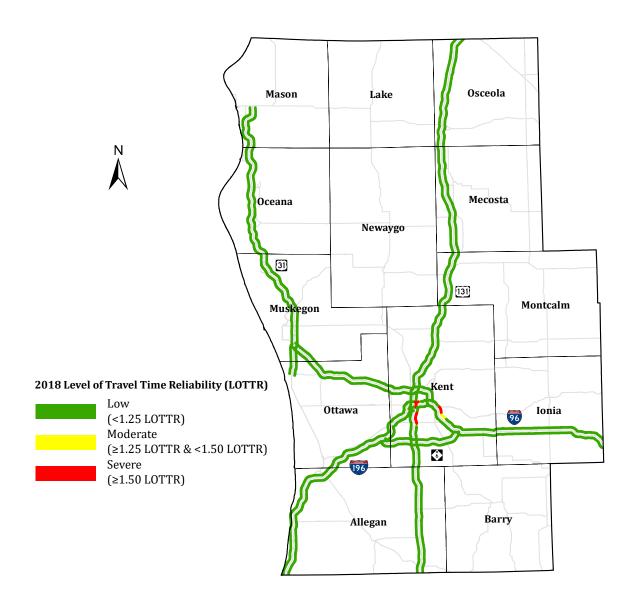


FIGURE 13. 2018 Grand Region Level of Travel Time Reliability (Weekdays between 4:00 PM - 8:00 PM)



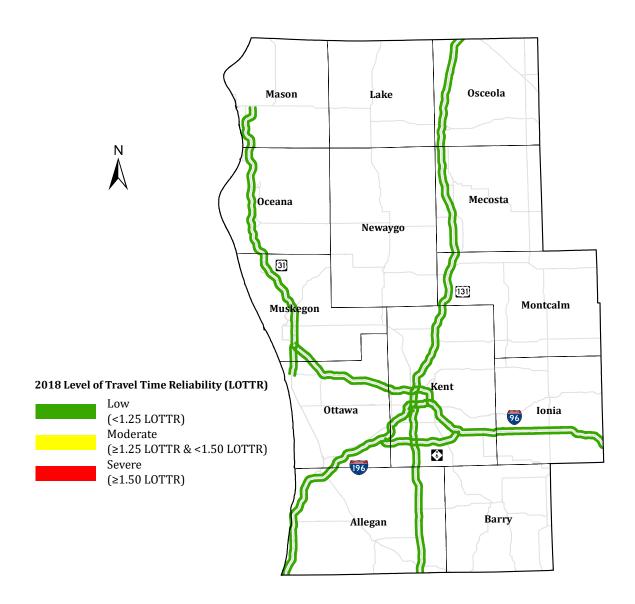


FIGURE 14. 2018 Grand Region Level of Travel Time Reliability (Weekends between 6:00 AM – 8:00 PM)



# **GRAND REGION: CORRIDOR GLOSSARY**



96	I-96: Muskegon, Ottawa, Kent, and Ionia	Pg. 25
MERSANE 196	I-196: Allegan, Ottawa, and Kent	Pg. 37
	M-6: Ottawa and Kent	Pg. 48
<u>31</u>	US-31: Ottawa, Muskegon, Oceana, and Mason	Pg. 53
<u> </u>	US-131: Allegan, Kent, Montcalm, Mecosta, and Osceola	Pg. 60



# **1-96: MUSKEGON COUNTY DELAY INDEX**



a) Segment Map

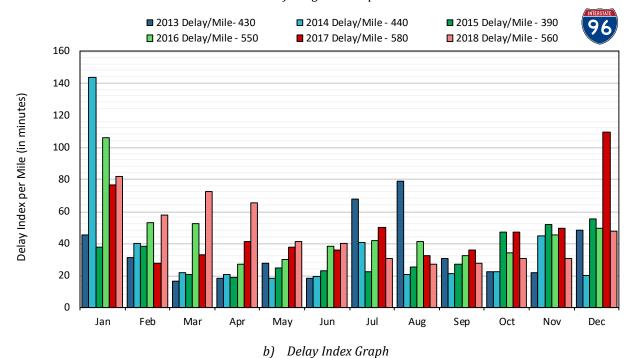


FIGURE 15. Muskegon County I-96 Corridor Delay Index





# **I-96: OTTAWA COUNTY DELAY INDEX**



a) Segment Map

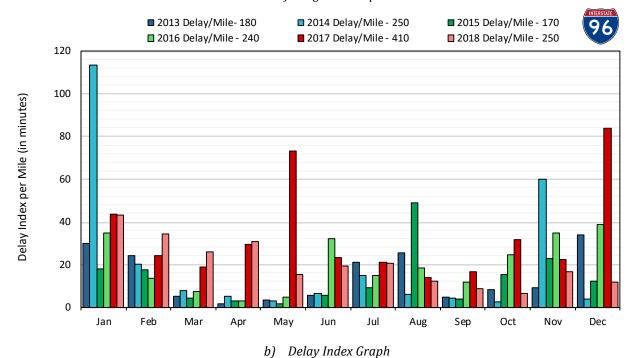


FIGURE 16. Ottawa County I-96 Corridor Delay Index





# **I-96: KENT COUNTY DELAY INDEX**



a) Segment Map

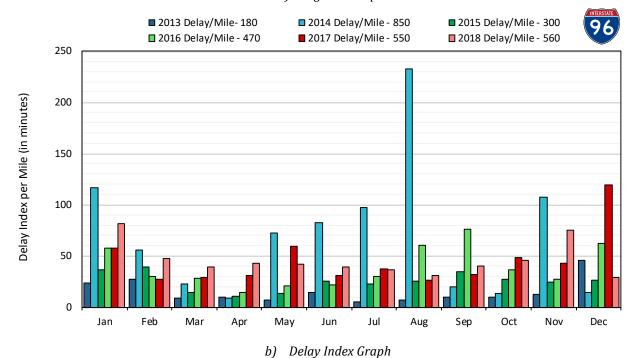


FIGURE 17. Kent County I-96 Corridor Delay Index





# **1-96: IONIA COUNTY DELAY INDEX**



a) Segment Map

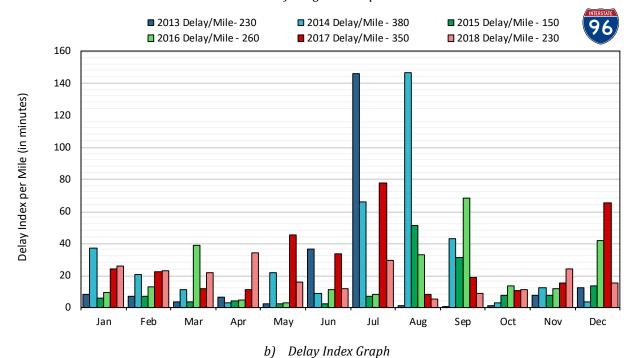


FIGURE 18. Ionia County I-96 Corridor Delay Index





#### **I-96: AVERAGE SPEED**

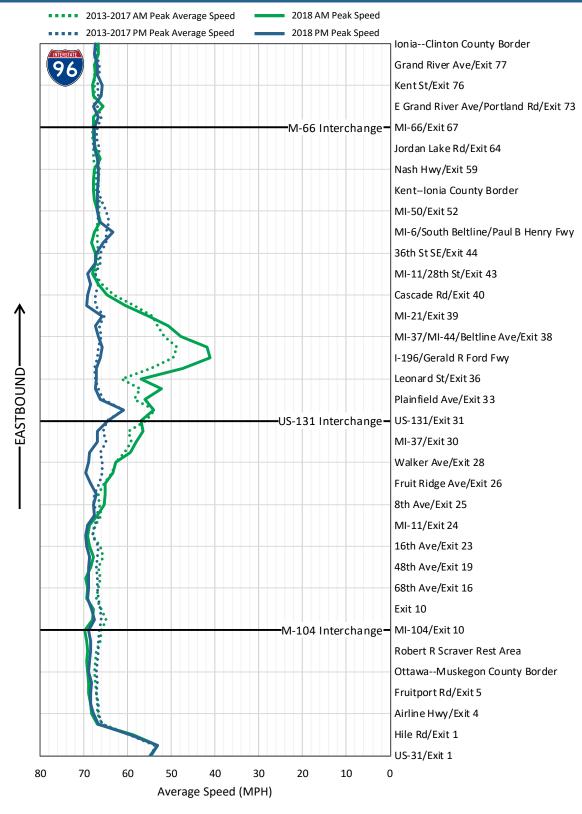


FIGURE 19. Grand Region Eastbound I-96 Average Speed





#### **I-96: AVERAGE SPEED**

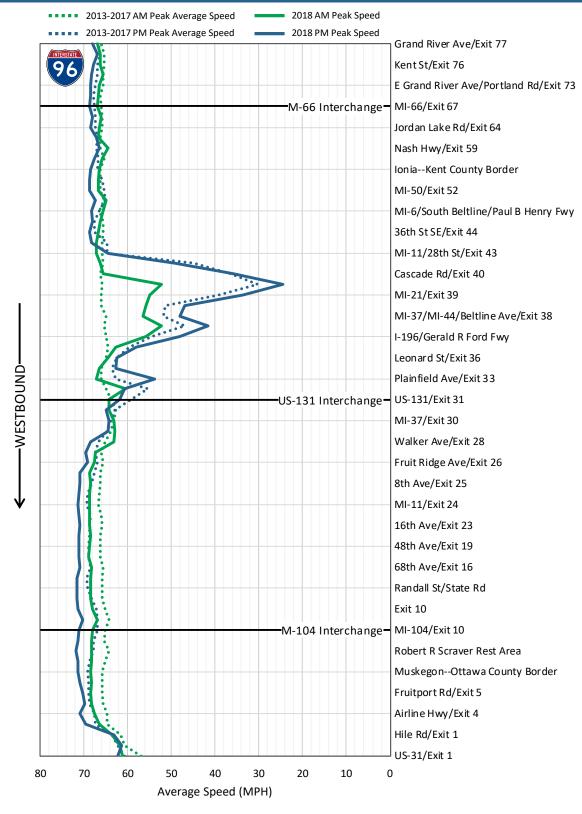


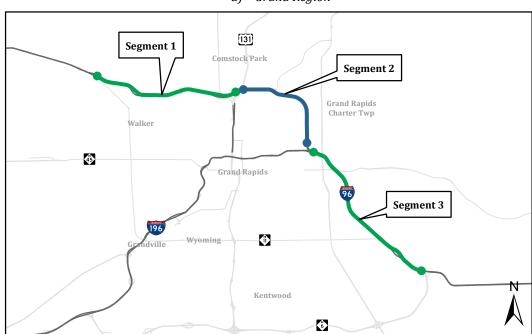
FIGURE 20. Grand Region Westbound I-96 Average Speed







a) Grand Region



b) Grand Rapids, Michigan

FIGURE 21. Travel Time Reliability: I-96





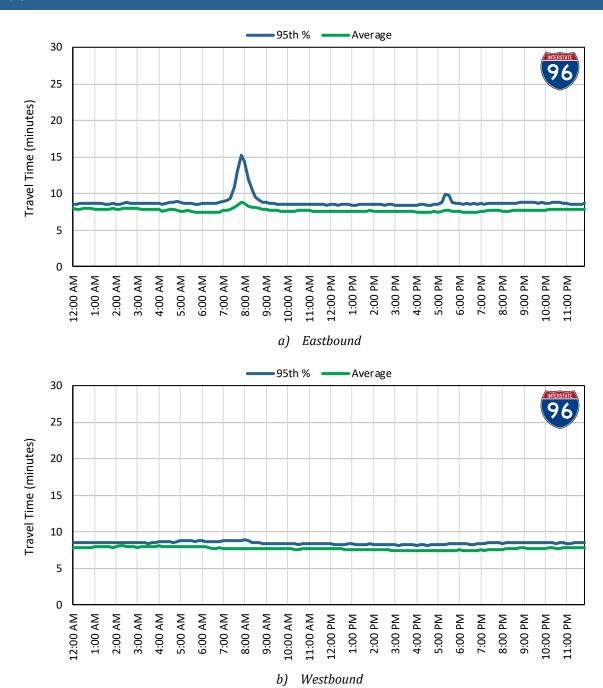


FIGURE 22. Segment 1 - I-96 between M-11/Exit 24 and US-131/Exit 31





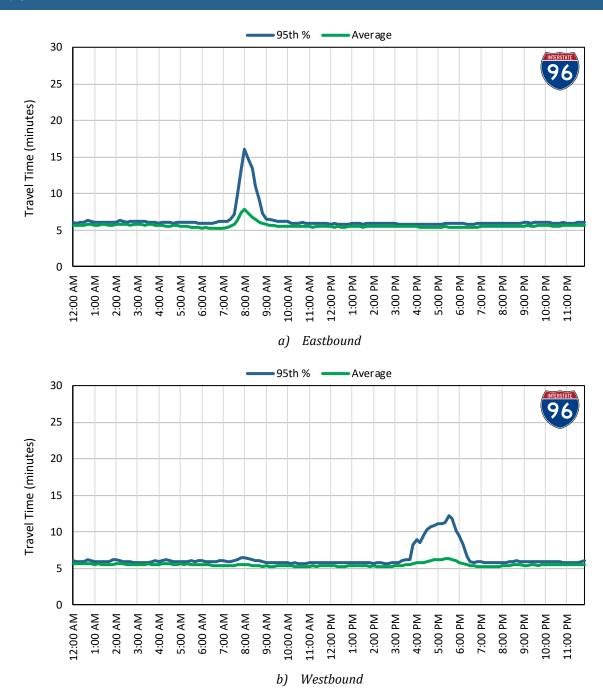


FIGURE 23. Segment 2 - I-96 between US-131/Exit 31 and I-196/Gerald R Ford Fwy





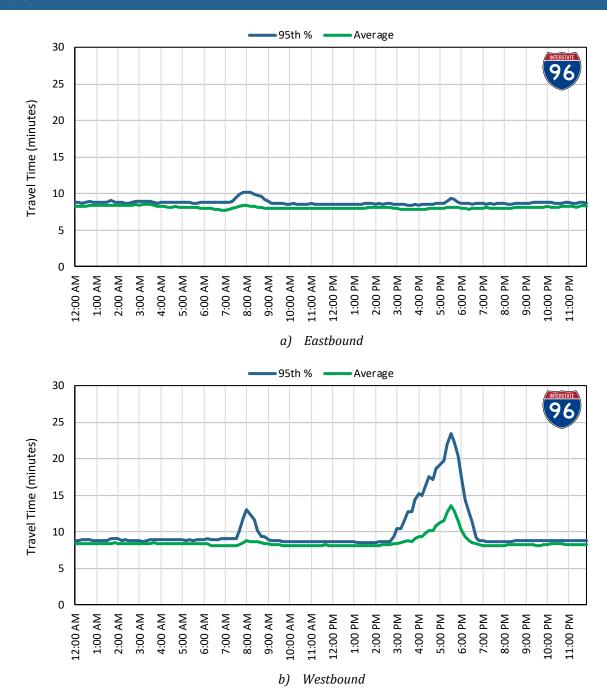


FIGURE 24. Segment 3 - I-96 between I-196/Gerald R Ford Fwy and M-6/Paul B. Henry Fwy





#### I-96: LEVEL OF TRAVEL TIME RELIABILITY

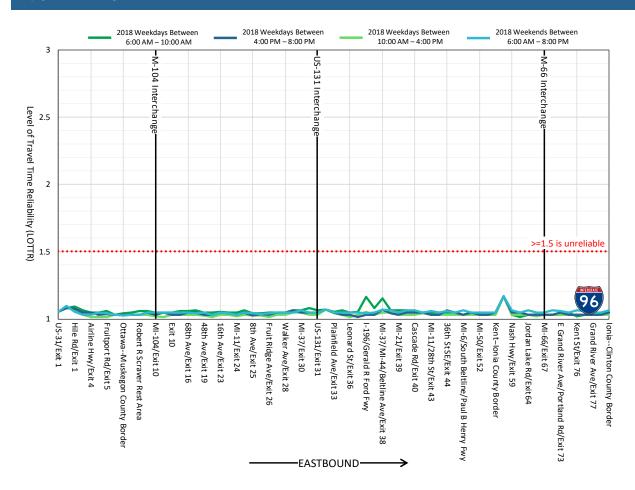


FIGURE 25. Grand Region Eastbound I-96 Level of Travel Time Reliability





# **I-96: LEVEL OF TRAVEL TIME RELIABILITY**

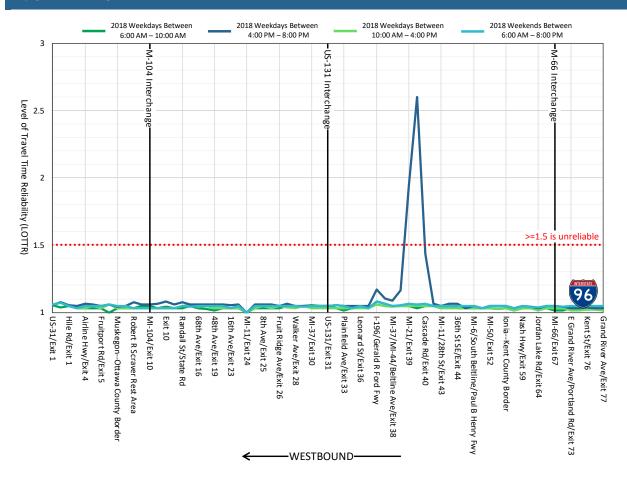


FIGURE 26. Grand Region Westbound I-96 Level of Travel Time Reliability





# I-196: ALLEGAN COUNTY DELAY INDEX





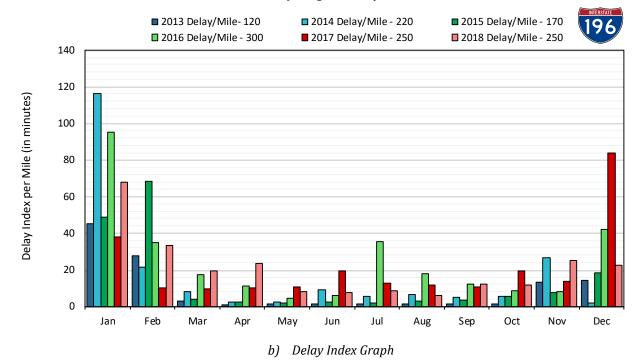


FIGURE 27. Allegan County I-196 Corridor Delay Index





### I-196: OTTTAWA COUNTY DELAY INDEX





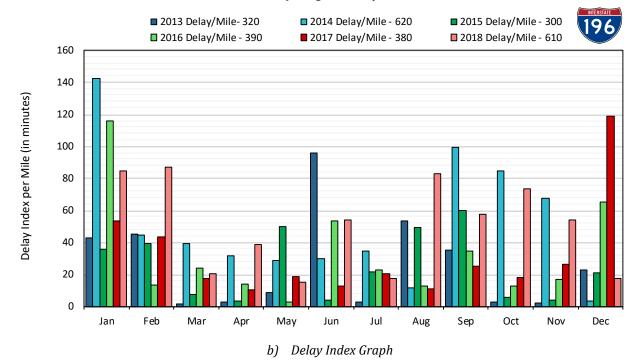


FIGURE 28. Ottawa County I-196 Corridor Delay Index





### I-196: KENT COUNTY DELAY INDEX





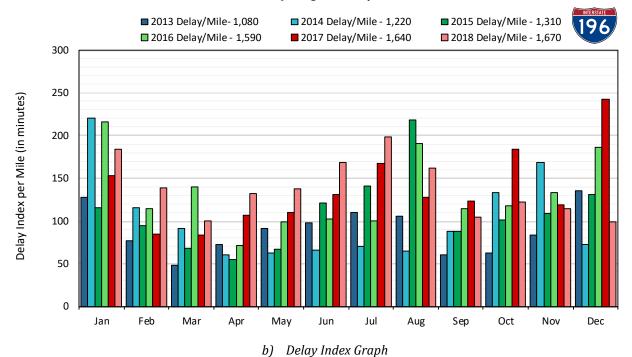


FIGURE 29. Kent County I-196 Corridor Delay Index





#### I-196: AVERAGE SPEED

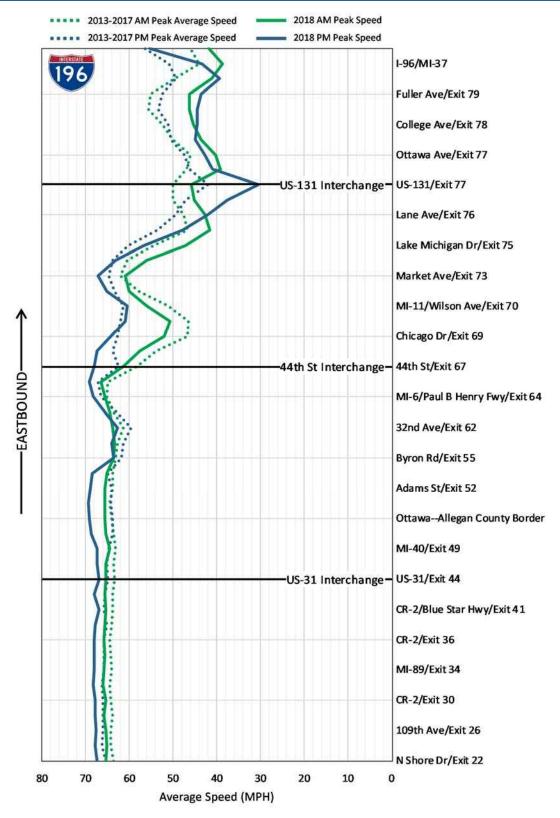


FIGURE 30. Grand Region Eastbound I-196 Average Speed





### I-196: AVERAGE SPEED

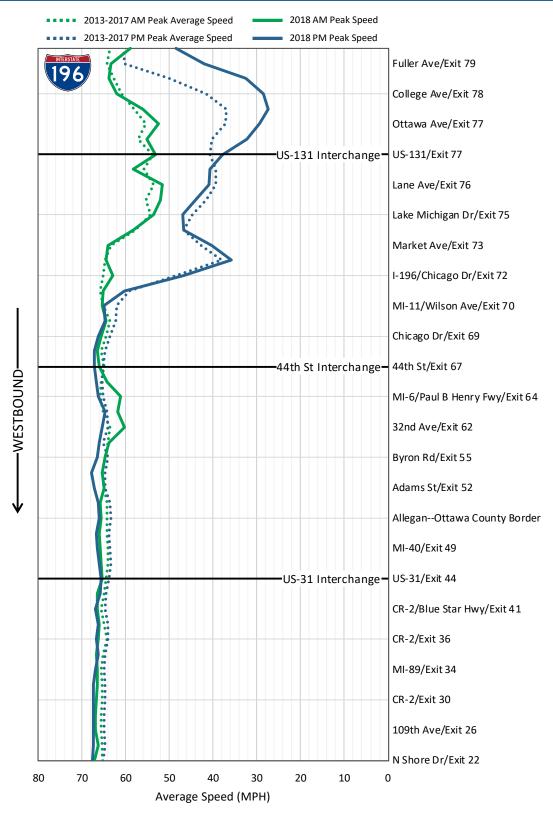


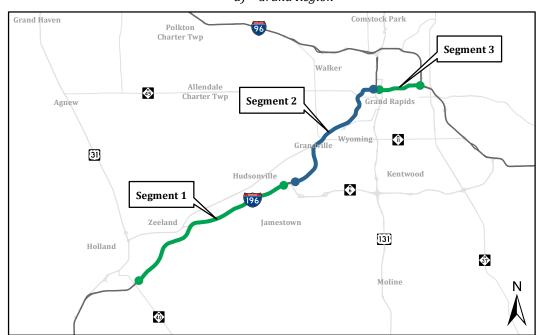
FIGURE 31. Grand Region Westbound I-196 Average Speed







a) Grand Region



b) Grand Rapids, Michigan

FIGURE 32. Travel Time Reliability: I-196





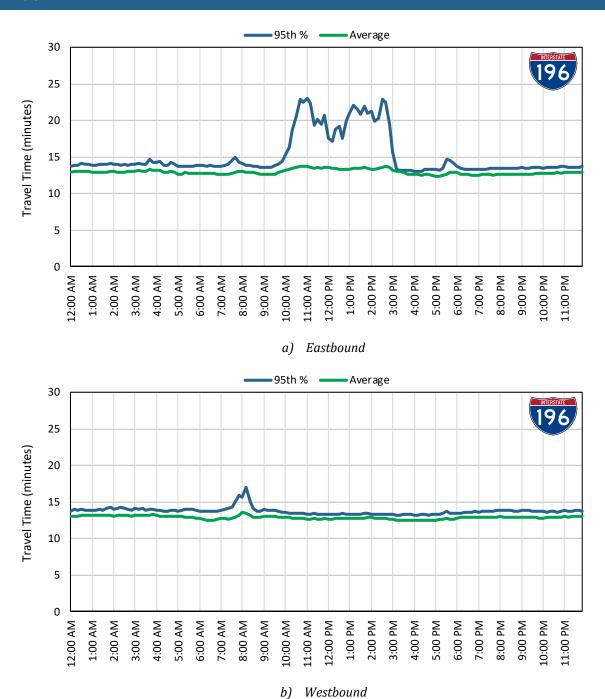
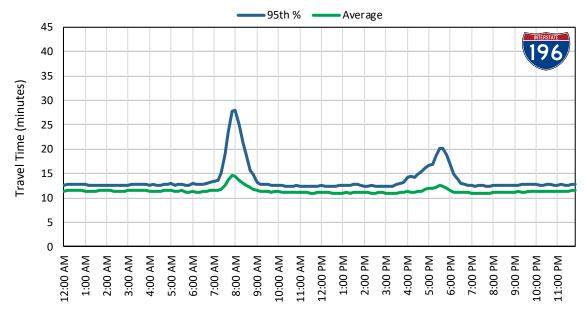


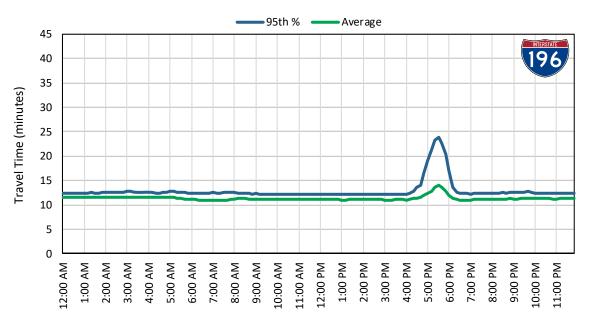
FIGURE 33. Segment 1 - I-196 between Ottawa/Allegan County Line and 32nd Ave/Exit 62









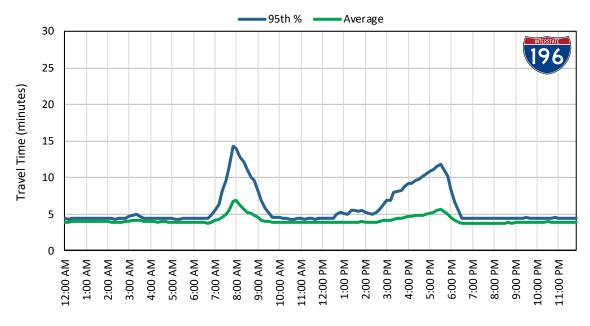


b) Westbound

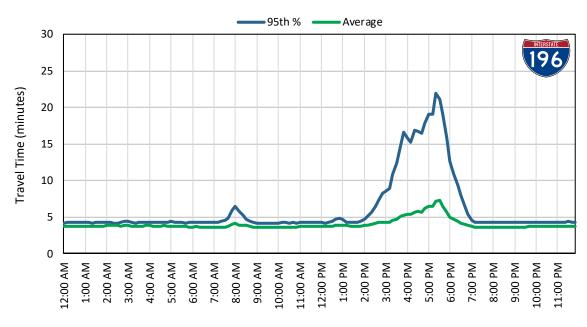
FIGURE 34. Segment 2 - I-196 between 32nd Ave/Exit 62 and US-131/Exit 77







a) Eastbound



b) Westbound

FIGURE 35. Segment 3 - I-196 between US-131/Exit 77 and I-96/M-37





### I-196: LEVEL OF TRAVEL TIME RELIABILITY

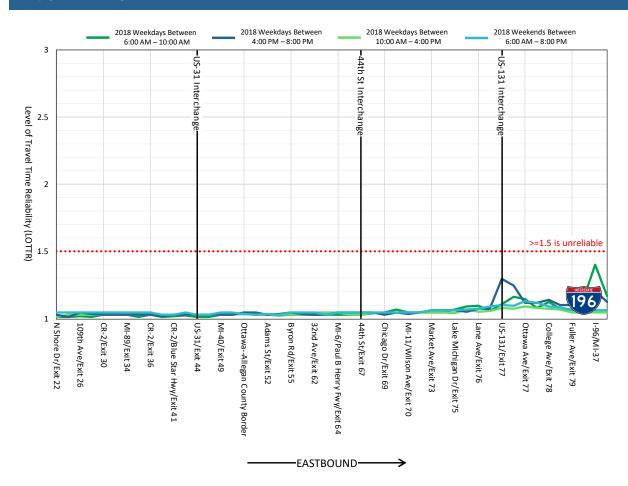


FIGURE 36. Grand Region Eastbound I-196 Level of Travel Time Reliability





### I-196: LEVEL OF TRAVEL TIME RELIABILITY

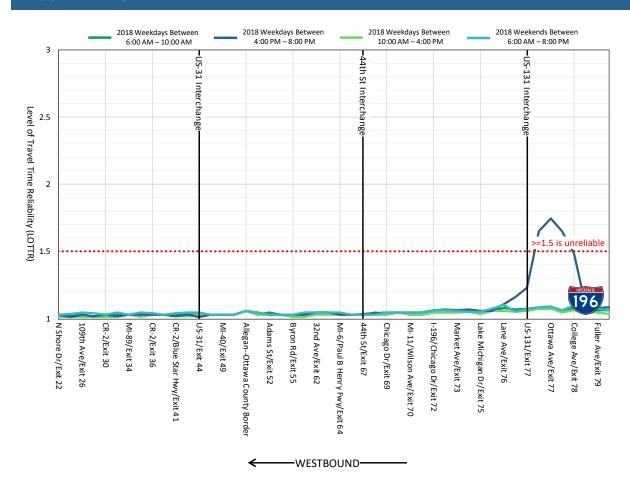


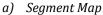
FIGURE 37. Grand Region Westbound I-196 Level of Travel Time Reliability





### M-6: OTTAWA AND KENT COUNTY DELAY INDEX





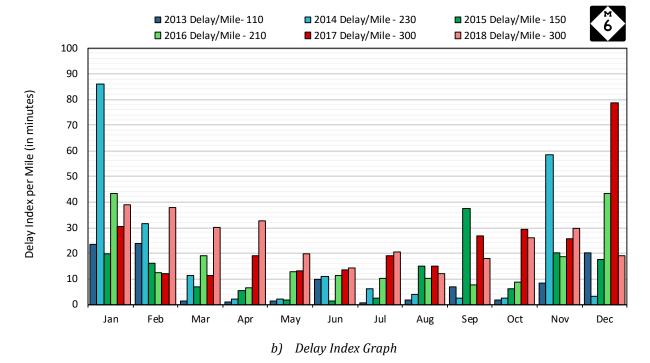


FIGURE 38. Ottawa and Kent County M-6 Corridor Delay Index





# M-6: AVERAGE SPEED

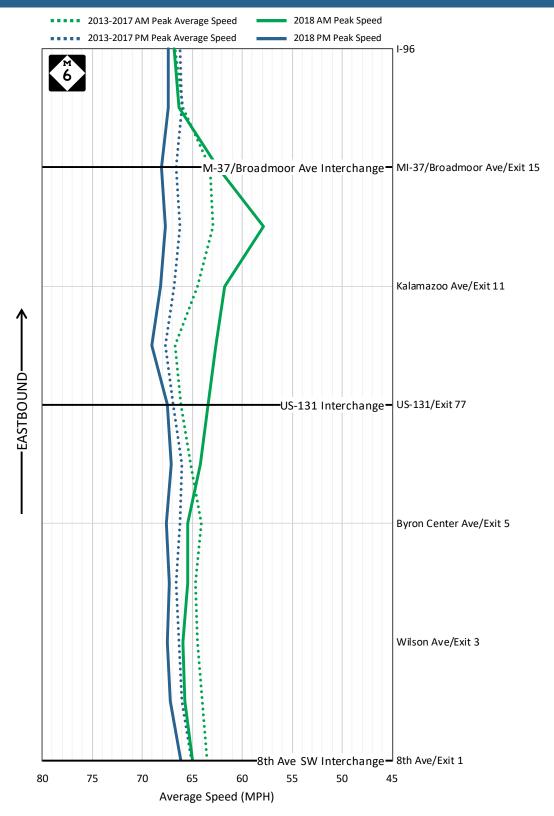


FIGURE 39. Grand Region Eastbound M-6 Average Speed





### M-6: AVERAGE SPEED

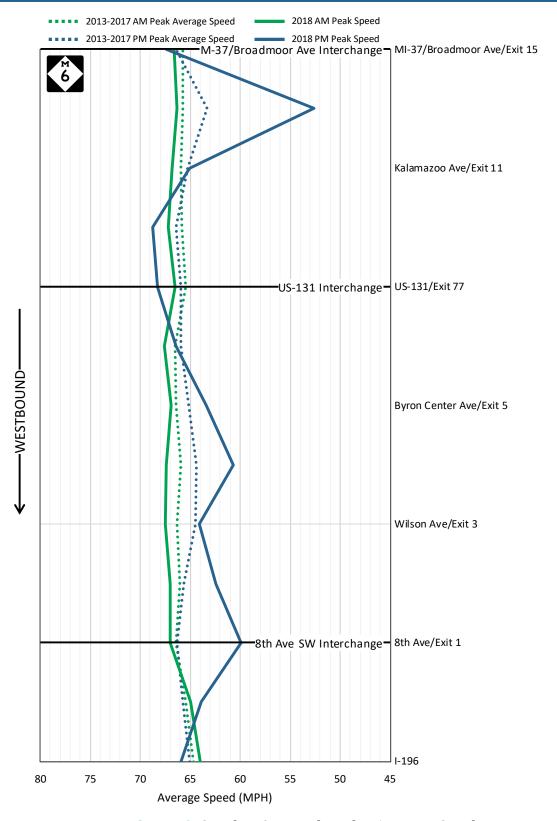


FIGURE 40. Grand Region Westbound M-6 Average Speed





# M-6: LEVEL OF TRAVEL TIME RELIABILITY

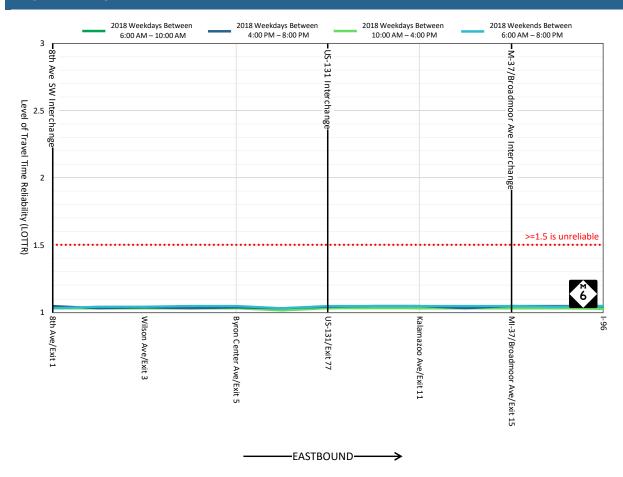


FIGURE 41. Grand Region Eastbound M-6 Level of Travel Time Reliability





# M-6: LEVEL OF TRAVEL TIME RELIABILITY

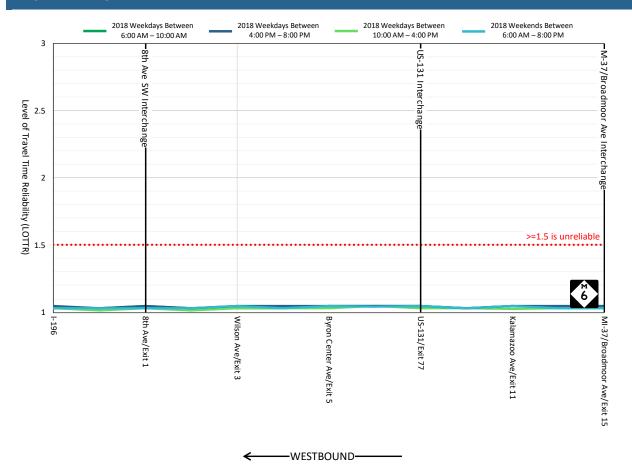


FIGURE 42. Grand Region Westbound M-6 Level of Travel Time Reliability





### **US-31: OTTAWA AND MUSKEGON COUNTY DELAY INDEX**





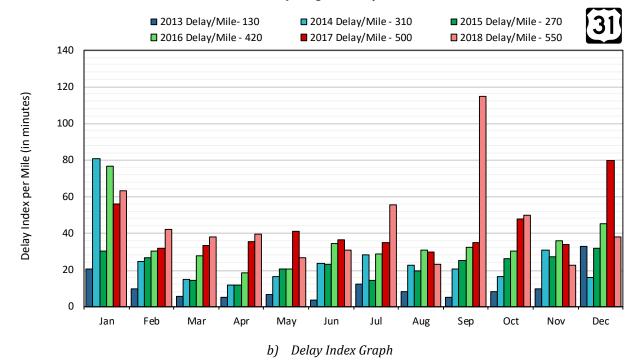


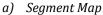
FIGURE 43. Ottawa and Muskegon County US-31 Corridor Delay Index





# **US-31: OCEANA COUNTY DELAY INDEX**





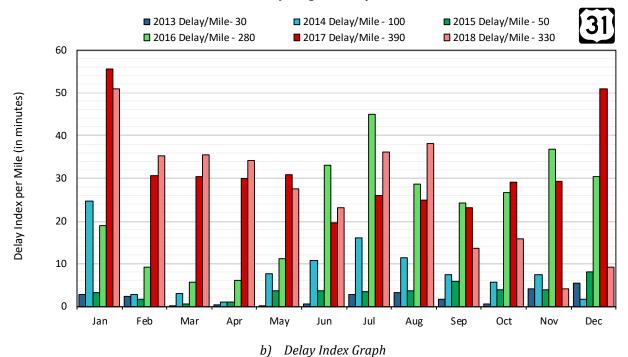


FIGURE 44. Oceana County US-31 Corridor Delay Index





# **US-31: MASON COUNTY DELAY INDEX**





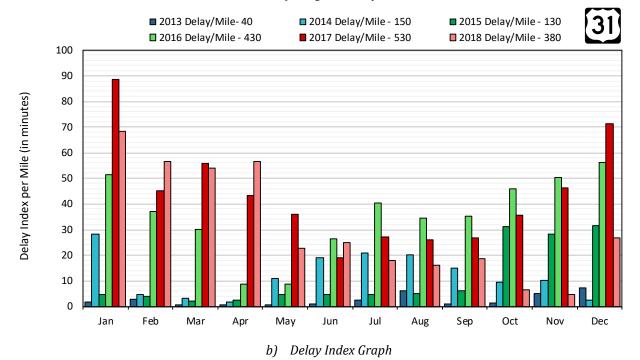


FIGURE 45. Mason County US-31 Corridor Delay Index





# **US-31: AVERAGE SPEED**

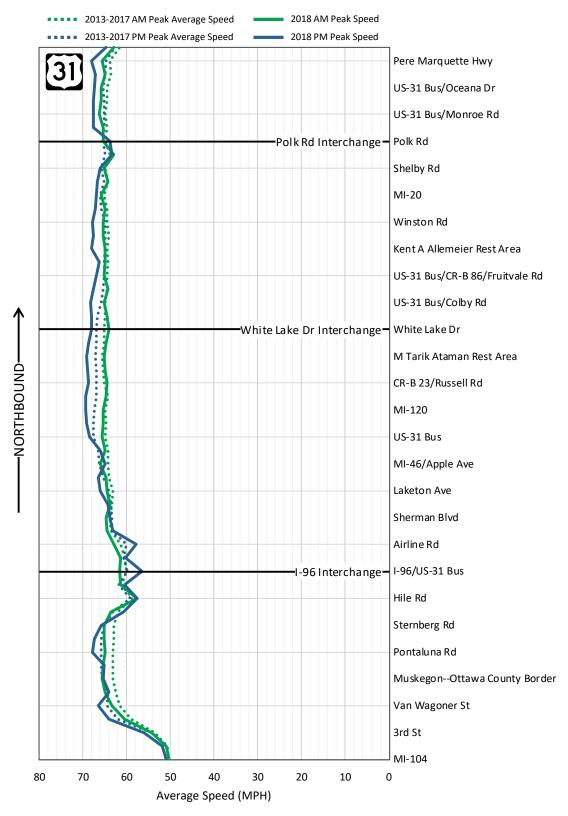


FIGURE 46. Grand Region Northbound US-31 Average Speed





# **US-31: AVERAGE SPEED**

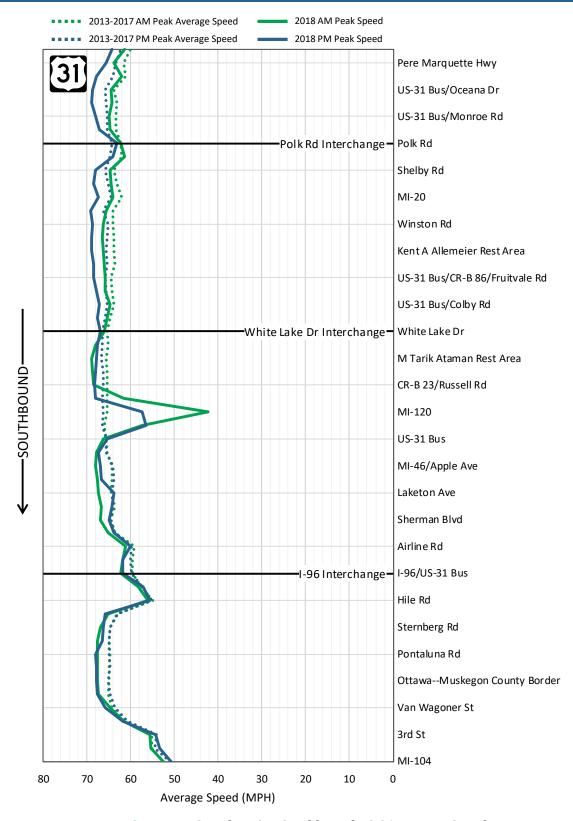


FIGURE 47. Grand Region Southbound US-31 Average Speed





# **US-31: LEVEL OF TRAVEL TIME RELIABILITY**

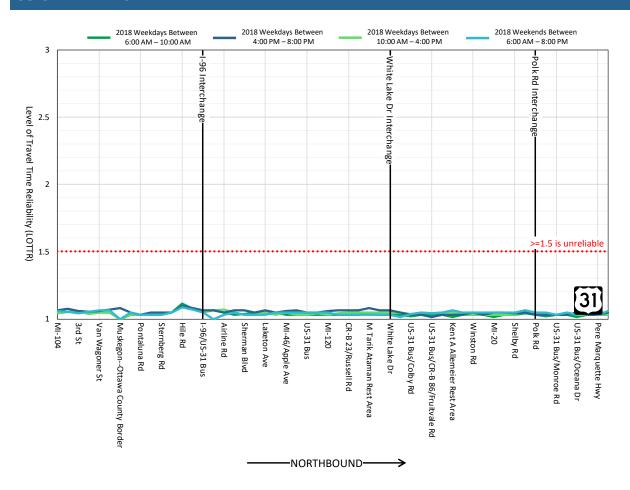


FIGURE 48. Grand Region Northbound US-31 Level of Travel Time Reliability





# **US-31: LEVEL OF TRAVEL TIME RELIABILITY**

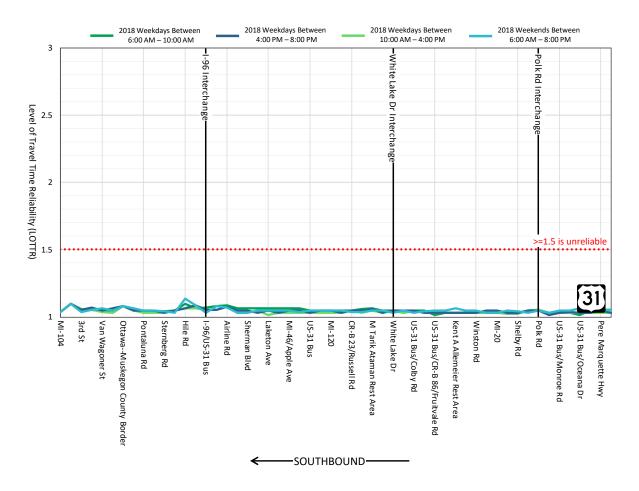


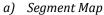
FIGURE 49. Grand Region Southbound US-31 Level of Travel Time Reliability





# **US-131: ALLEGAN COUNTY DELAY INDEX**





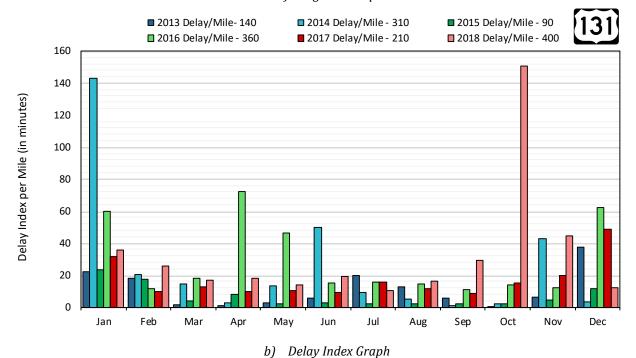


FIGURE 50. Allegan County US-131 Corridor Delay Index





# **US-131: KENT COUNTY DELAY INDEX**





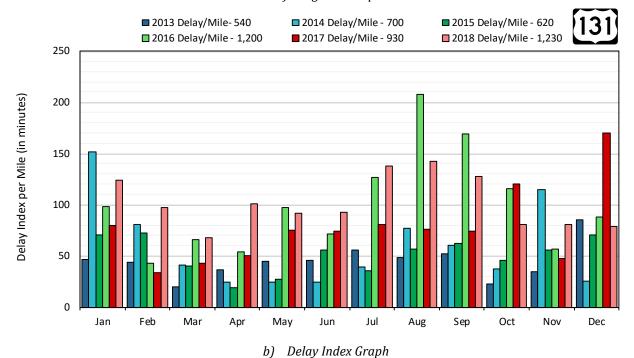


FIGURE 51. Kent County US-131 Corridor Delay Index





### **US-131: MONTCALM COUNTY DELAY INDEX**



a) Segment Map

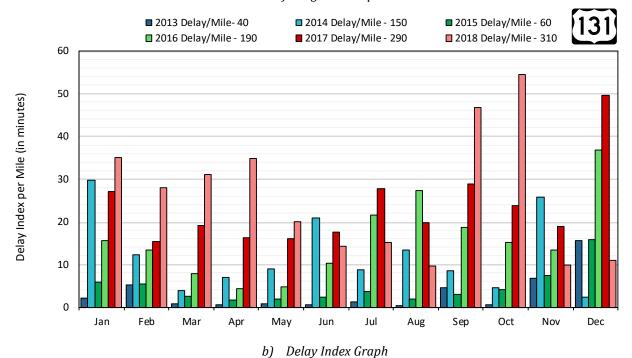


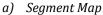
FIGURE 52. Montcalm County US-131 Corridor Delay Index





### **US-131: MECOSTA COUNTY DELAY INDEX**





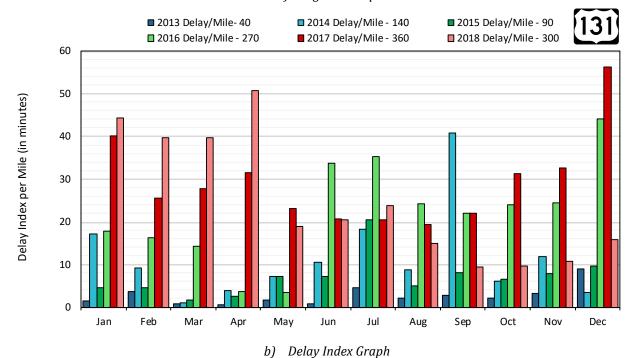


FIGURE 53. Mecosta County US-131 Corridor Delay Index





## **US-131: OSCEOLA COUNTY DELAY INDEX**



a) Segment Map

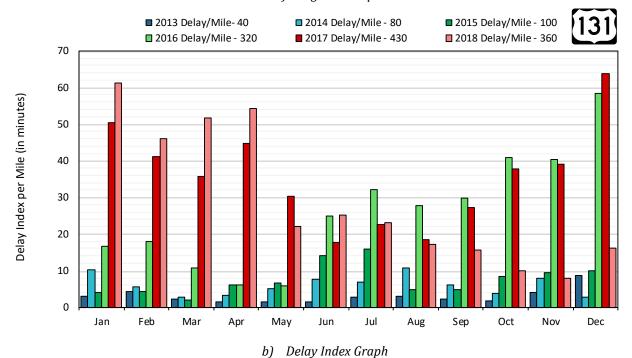


FIGURE 54. Osceola County US-131 Corridor Delay Index





#### **US-131: AVERAGE SPEED**

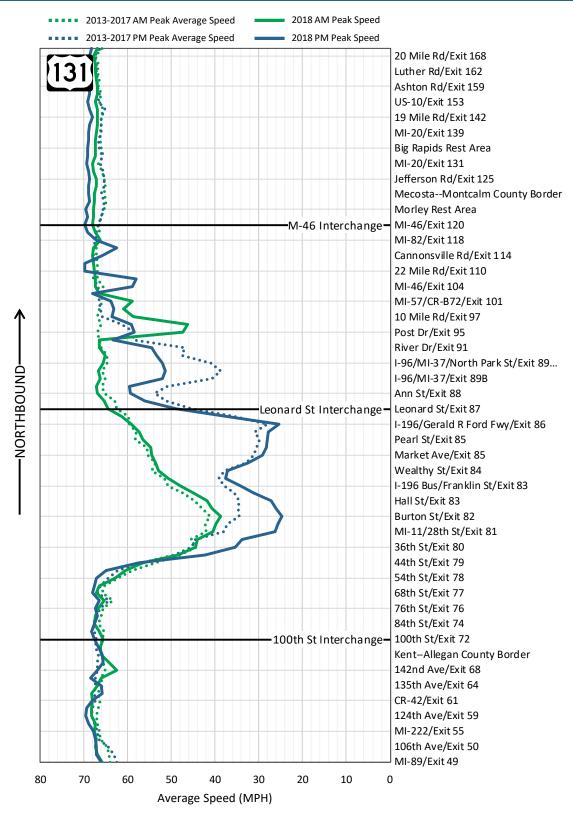
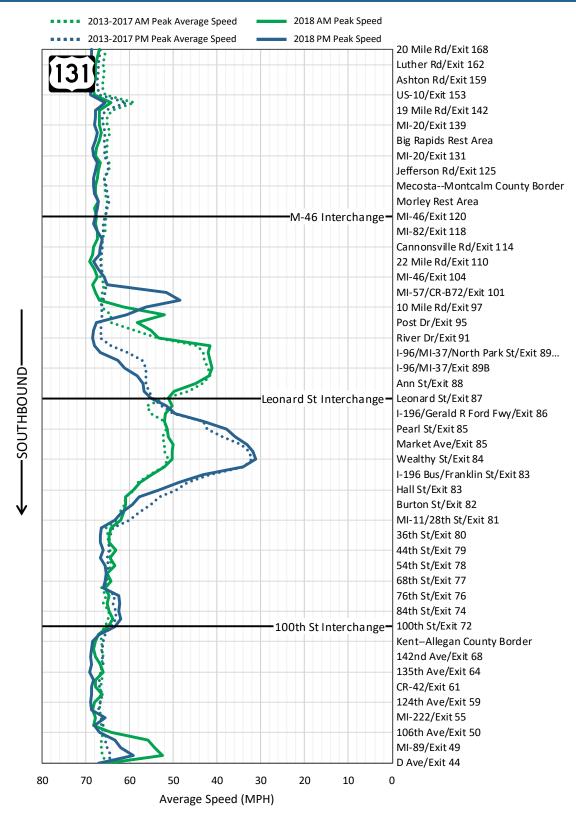


FIGURE 55. Grand Region Northbound US-131 Average Speed





#### **US-131: AVERAGE SPEED**



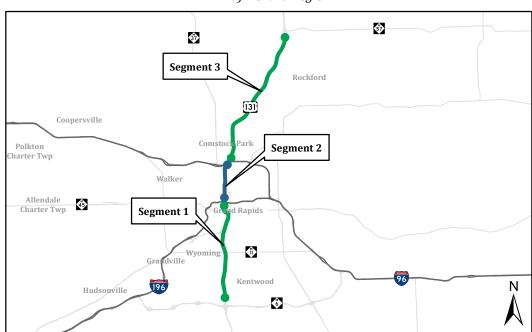
 $FIGURE\ 56.\ Grand\ Region\ Southbound\ US\text{-}131\ Average\ Speed$ 







a) Grand Region



b) Grand Rapids, Michigan

FIGURE 57. Travel Time Reliability: US-131





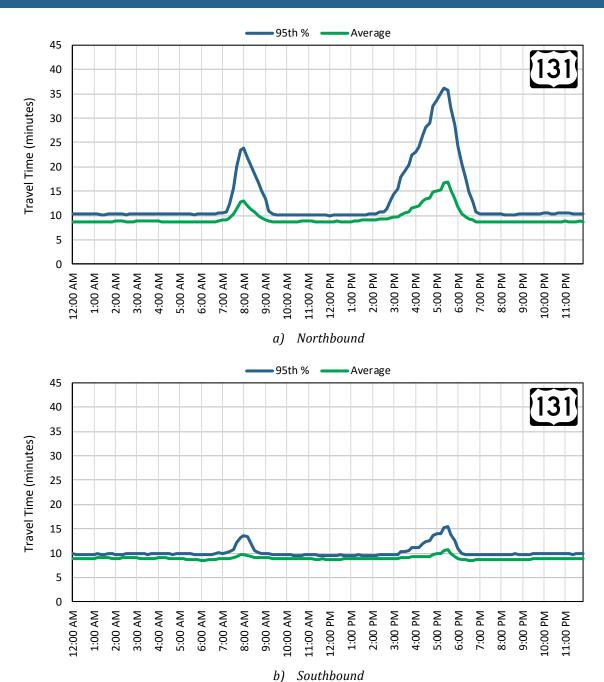


FIGURE 58. Segment 1 - US-131 between 68th St/Exit 77 and I-196/Gerald R Ford Fwy/Exit 86





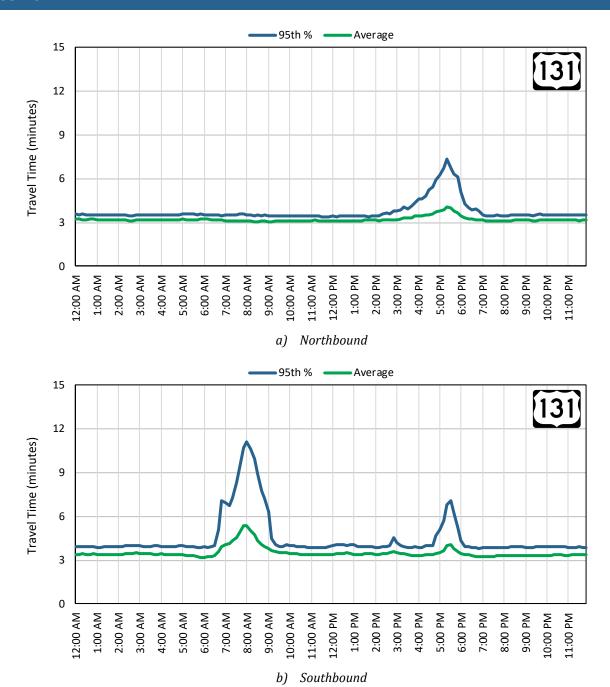
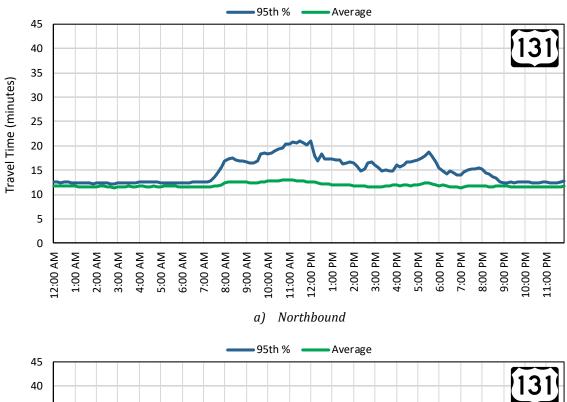


FIGURE 59. Segment 2 - US-131 between I-196/Gerald R Ford Fwy/Exit 86 and I-96/M-37/Exit 89







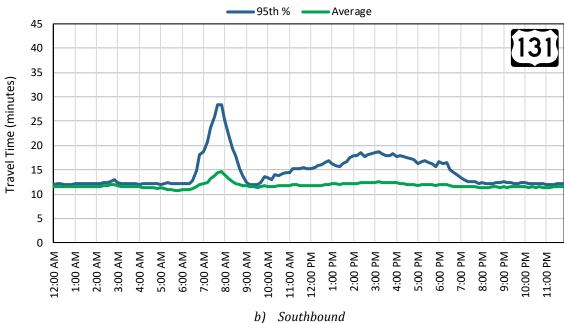


FIGURE 60. Segment 3 - US-131 between I-96/M-37/Exit 89 and M-57/14 Mile Rd/Exit 101







a) Grand Region and Wexford County

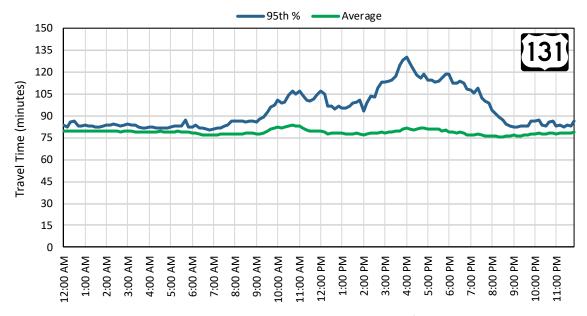


b) Cadillac, Michigan and Rockford, Michigan

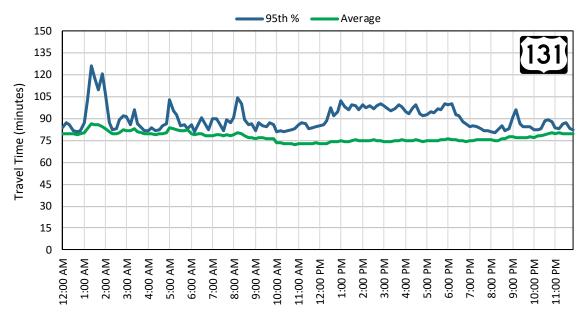
FIGURE 61. Travel Time Reliability: US-131 Seasonal







a) Northbound between May 1st and September 30th (Fridays only)



b) Southbound between May 1st and September 30th (Sundays only)

FIGURE 62. Segment 1 - US-131 between I-96/M-37/Exit 89 and M-115/Exit 176 (Summer)





#### **US-131: LEVEL OF TRAVEL TIME RELIABILITY**

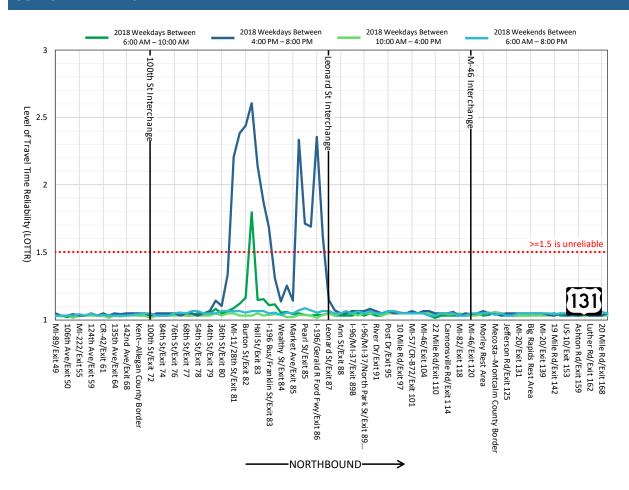


FIGURE 63. Grand Region Northbound US-131 Level of Travel Time Reliability





#### **US-131: LEVEL OF TRAVEL TIME RELIABILITY**

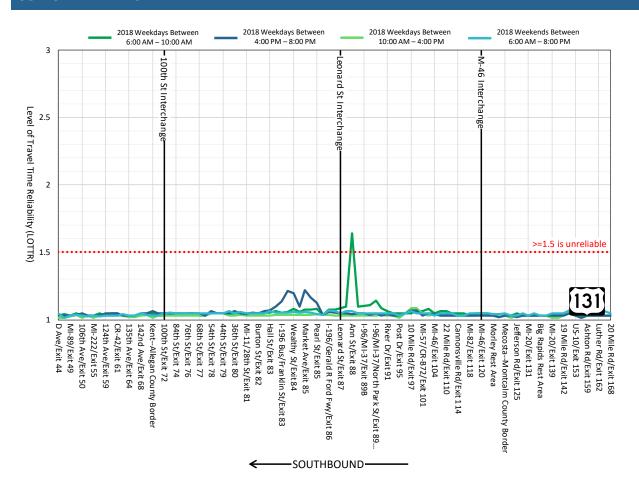


FIGURE 64. Grand Region Southbound US-131 Level of Travel Time Reliability





### CONCLUSION

This chapter summarizes the performance of the Grand Region. It is the Congestion and Reliability Unit's goal that these performance measures are not just numbers and figures, but information to help MDOT personnel understand how traffic is operating on its freeways and make actionable decisions on improving traffic. These metrics could be used to help prioritize projects, determine where and when problems are occurring, and how significant these problems are. We intend to provide these performance measures on an annual basis to help identify trends on the system and to keep MDOT up to date on freeway operations. Various performance measures may change due to changing federal requirements or MDOT needs. As probe data improves, this may expand to non-freeway routes as well. The Congestion and Reliability Unit welcomes any feedback on this report to help us improve it in the future and maximize its usefulness.

#### **CONTACT INFORMATION**

Please contact the Congestion and Reliability Unit if you have any questions/comments or would like to have the actual data for further analysis.

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